

DataStax Center of Excellence Program

Data Sheet

Overview

DataStax offers consulting and education services for customers who want to establish a Center of Excellence (CoE) in their organization, which promotes collaboration and use of best practices, methods, and tools. A **DataStax CoE Program** can help to significantly increase organizational effectiveness through:

- Adopting a competency-center approach that optimizes DataStax Enterprise (DSE) talent
- Improving DSE delivery and operations capability

Approach

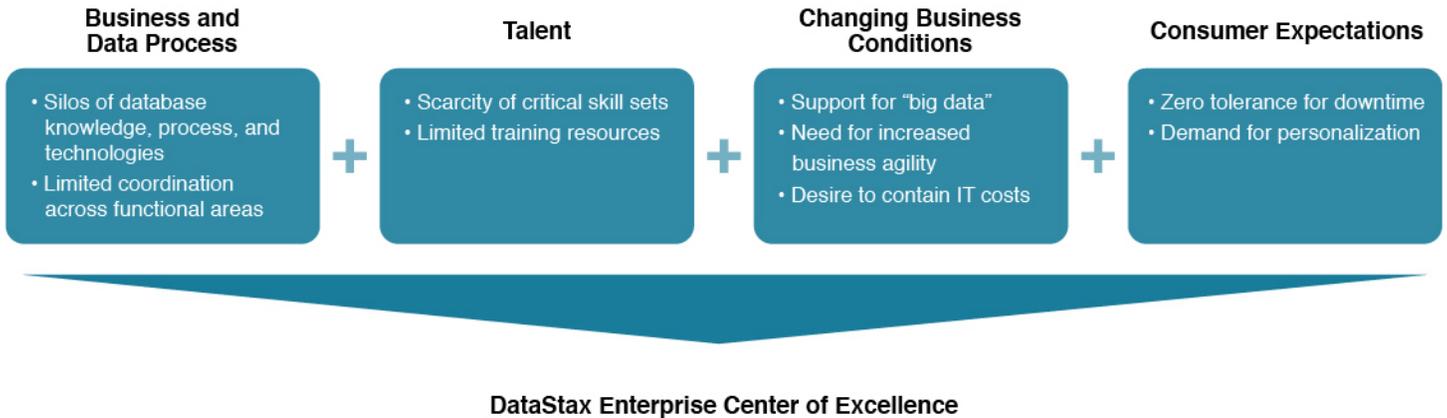
DataStax Services works closely with a customer throughout the engagement, providing expertise in all aspects of a successful CoE creation, including guidance in the following roles:

- **Solution Architect** – Providing knowledge with DataStax technologies and best technical practices
- **Technical Project Manager** – Offering the tools and techniques for successful project execution
- **Enablement Lead** – Conducting expert DSE training and sharing best practices in enablement

A Datastax CoE Program engagement includes:

- **Charter** – A CoE Project Charter clearly describes all aspects of the project and stakeholders involved
- **Training** – Our “Train the Experts” program is designed for up to four people
- **Integration** – We help integrate DataStax implementation methodology with a client’s project execution methodology
- **Daily Operations** – We provide an easy-to-follow Operational Runbook outlining routine procedures for DSE operators
- **DSE Architect Guide** – This guide enables Enterprise Architects to incorporate DataStax Enterprise into a customer’s daily processes (e.g., criteria for portfolio management, technology fit, architecture review board, project lifecycle stage-gate, etc.)
- **DSE Developer Guide** – This guide provides LoB developers with their own development language-specific templates and best practices
- **Testing** – We provide production-readiness testing guides and training for a client’s team

Evolution of the Organization



CoE Benefits:

Having a CoE allows a company to become self-sufficient in its DSE delivery and operations, which provides multiple benefits:

- **Adaptability** – Provides a structure that's more responsive to the needs and strategic priorities across the enterprise
- **Synergy** – Allows an enterprise view that's greater than the sum of its functional parts, better positioning a company to meet its business objectives
- **"One Stop Shop"** – Serves as a customer service-oriented function to better address business needs, issues, and opportunities
- **Reliability** – Reduces technical complexity through expert guidance, best practices and training
- **Develops a DSE Community** – Cultivates a DSE talent pool to collaborate and share knowledge across the organization, ultimately enhancing a company's overall delivery and operations capabilities

For more information, please contact your account executive or send an email to customer@datastax.com.

Terms

- Please refer to the DataStax Services Terms for specific details regarding terms of service delivery.
- This is a pre-paid Services offering.
- The service expires six months after receipt of a valid customer order.