

# DataStax Production Readiness Services Package

## Data Sheet

### Overview

**DataStax Production Readiness Services Package** is designed to assist customers with the support needed to gauge an application's readiness for production.

### Approach

DataStax Services works closely with the customer to provide greater understanding of key aspects of the DataStax platform in order to prepare an application for production. With the DataStax Production Readiness Services Package, we will assist with the following testing activities:

- At-Scale Performance Testing
- Disaster Mitigation Testing
- Load and Overhead Testing

### Benefits

DataStax Services will share best practices honed over hundreds of similar customer engagements. With a focus on preparation, this package is designed to increase customers' speed and stability with a production application on the DataStax platform. The DataStax Production Readiness Services Package provides the following benefits:

- **Assured Sustained Performance** – During At-Scale Performance Testing, DataStax Services will assist in evaluating performance under anticipated at-scale loads to observe the system's ability to sustain increased performance levels.
- **Aligned Disaster Mitigation Plan** – During Disaster Mitigation Testing, we will review a customer's disaster mitigation plan with them based upon outcomes of At-Scale Performance Testing.
- **High-Performance Continuity** – During Load and Overhead Testing, DataStax Services will make recommendations regarding performance triggers to look for that may require adding additional nodes and/or clusters.
- **Expert Recommendations** – DataStax Services will work with a customer to review recommendations based on the various testing outcomes.

For more information, please contact your account executive or send an email to [customercare@datastax.com](mailto:customercare@datastax.com).

### Terms

- Please refer to the DataStax Services Terms for specific details regarding terms of service delivery.
- This is a pre-paid Services offering.
- The Service expires six months after receipt of a valid customer order.
- This package includes up to 10 consecutive business days of service delivery.
- A day is defined as an eight-hour day; partial days will constitute an eight-hour day of delivery for this purpose.